

Digital inbox

Central and secure
storage of documents.



Securities Services.
Moving forward together.

The digital inbox is a central and secure location for you and your asset manager to access important key documents.

The tool can be used on any device (PC, tablet, phone) and offers:

- Secure storage of key documents in one place.
- A clear and intuitive structure to quickly find what you need.
- Notifications when new documents become available.
- Download options for your own archiving or record.

How to access your digital inbox?

Find a simple step-by-step guide explaining how to log in to the digital inbox quickly and securely.

● **Mobile use**

Mobile access for you and your asset manager, on any device, at any time.



● **Reliable**

Based on in-depth market research, KBC Securities Services has opted for Objectway, a reliable partner with years of experience in Wealth technology.



● **Uniform offer**

Uniform offer to the asset manager as well as the end customers. Fully integrated with the data of KBC Securities Services.



● **Secure**

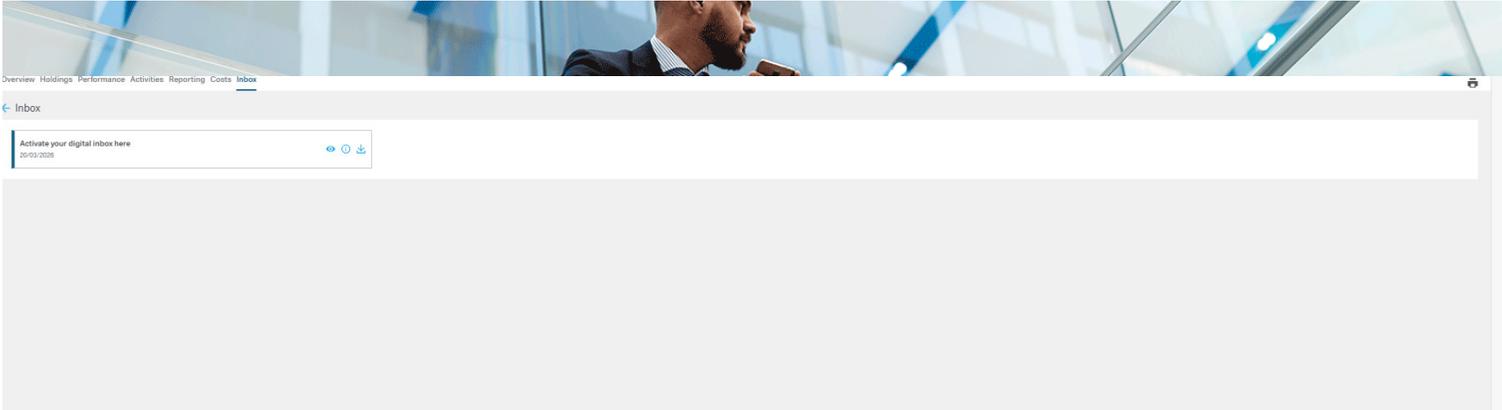
Securely hosted in datacentres that meet the ISO 27001 (Security) and 9001 (Quality) certifications. Annual penetration tests to ensure security.





Inbox

Gives you an overview of important documents in one secure place.



How to access your digital inbox?

Identify yourself in your digital inbox using the multi-factor authentication. This ensures that both your access and your connection are secured in the best possible way.

1. If you have a Belgian registration number you can log in to your digital inbox using itsme®.

If you already use itsme®, you can get started right away.

1. Click [here](#) to launch your digital inbox.
This will take you straight to the itsme® login page.
2. Scan the QR-code and open the itsme® app.
3. Confirm your registration in itsme® and you will have immediate access to your digital inbox.

If you're using itsme® for the first time, you can find a step-by-step guide to activate the app at www.itsme.be. You can easily do this through your bank or with your Belgian ID card.

2. If you do not have a Belgian registration number, you can log in to your digital inbox using the Microsoft Authenticator. In that case, contact your asset manager who will activate your access.

Once your account is set up:

1. Click [here](#) to launch your digital inbox. This will take you straight to the Microsoft login page.
2. Sign in with your username/password.
3. Confirm your login on the Microsoft Authenticator app.

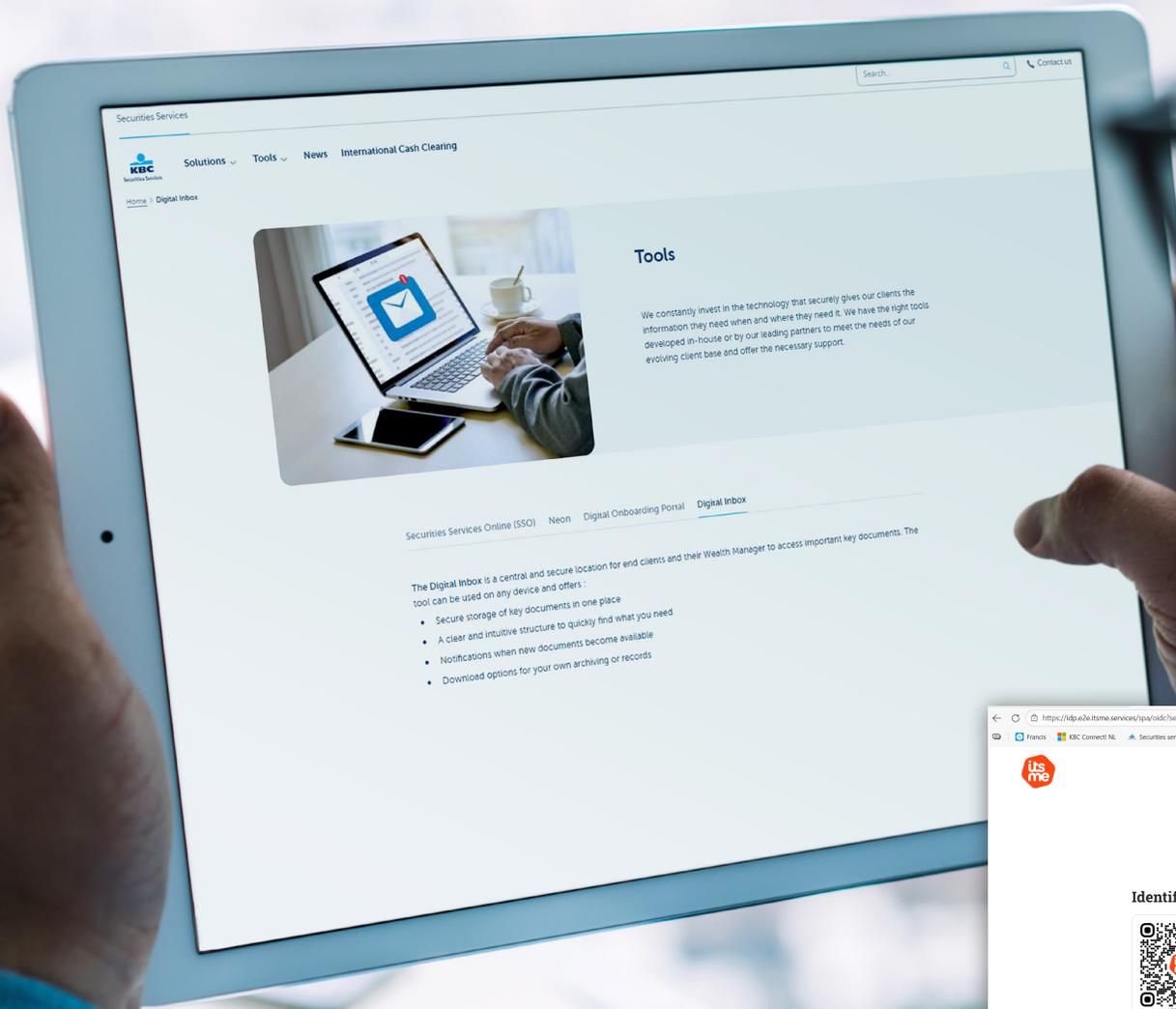
A detailed tutorial on Microsoft 365 multi-factor authentication can be found [here](#).

Having trouble signing in?

Perform the following checks to activate your access:

1. Ensure you are using the correct url (see above)
2. Clear all cookies from your browser
3. Update your device to the latest operating systems
4. Try accessing your digital inbox on a different device

If the issue persists after these steps, contact your asset manager.



Tools

We constantly invest in the technology that securely gives our clients the information they need when and where they need it. We have the right tools developed in-house or by our leading partners to meet the needs of our evolving client base and offer the necessary support.

Securities Services Online (SSO) Neon Digital Onboarding Portal Digital Inbox

The Digital Inbox is a central and secure location for end clients and their Wealth Manager to access important key documents. The tool can be used on any device and offers:

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- A clear and intuitive structure to quickly find what you need
- Notifications when new documents become available
- Download options for your own archiving or records

OBJECTWAY

Sign in

xx@owauth.com

[Can't access your account?](#)

Next



Sign-in options

itsme

Identify yourself

1. Open the itsme® app on your smartphone
2. Tap on
3. Scan the QR code

[Need help?](#)

itsme®, your digital ID
Use itsme® to identify yourself safely online

Download the free app

Need a helping hand to log in?

Please contact your asset manager.

The digital inbox is an online tool that ensures you have ready access to the documents we prepare for you in one secure place. The tool is made available free of charge by KBC to its clients in the segment of portfolio management by third-party asset managers and customers of family offices. KBC makes every effort to protect access to the tool from third parties. In this regard, it is very important that you take the necessary measures to adequately secure the devices you use to gain access, keep passwords secret and comply with the KBC security regulations and system requirements. Any abuse or suspicion of abuse must be reported immediately to KBC.

In principle, the tool is accessible around the clock, although KBC can limit or even close access for security or maintenance reasons of the application. Provision of the tool does not confer any intellectual property rights on the customer, except for a temporary, limited licence to use it for the purposes for which the tool was created.

KBC may at its sole discretion refuse access, including in the event of service termination, security risks or prolonged non-use of the application.

The tool is provided on an "as is" basis and KBC shall in no way be held responsible for any temporary unavailability of the tool, or the lack of up-to-date information that may be displayed.

